



Produce Box Fundraising FAQs

WHAT IS SPUD FUNDRAISING?

SPUD Fundraising is a fundraising program for schools and community groups. SPUD delivers the orders to supporters' homes and offices, and donates 25% of the purchases back to your group.

HOW OFTEN WILL SPUD SEND MY GROUP A DONATION CHEQUE?

We send out cheques in January, April, July, and October. You are welcome to check in at any time to see how your sales are going. Contact us at fundraising@spud.ca

WHAT'S IN THE PRODUCE BOXES?

The boxes and their contents are listed at [SPUD.ca/fundraising](https://spud.ca/fundraising) (the Produce Box Fundraising page under the Home tab on [SPUD.ca](https://spud.ca)). The contents of the boxes change slightly from week to week, to bring you the best of the season. If there is something in the box that you don't like, you can select one of the swap options or contact [SPUD Customer Care](#) to request a different swap.

IS ALL OF THE PRODUCE 100% CERTIFIED ORGANIC?

Most of the produce in the fundraising boxes is certified organic. Sometimes we feature items from local growers that follow organic practices but are not certified. We will always clearly mark which items are certified organic and which are not. If eating only certified organic produce is important to you, you can choose a produce box marked "organic."

IS ALL OF THE PRODUCE GROWN LOCALLY?

We buy local (within the province) as often as possible, while maintaining our commitment to organics. Most of our boxes contain a mix of local produce and options that are grown further away, so that you get more variety. If eating only local produce is important to you, you can choose a produce box marked "local." Boxes will contain more local produce in the summer & fall.

CAN I ORDER OTHER GROCERIES, OR JUST THE PRODUCE BOX?

You can order any groceries on the site that you want, but only the produce boxes listed on [SPUD.ca/fundraising](https://spud.ca/fundraising) contribute 25% to your group.

DO I HAVE TO HAVE A SPUD ACCOUNT TO PARTICIPATE?

Yes. [Creating an account](#) is quick and easy, and there are no fees or contracts to join. Both new and existing SPUD customers are welcome to participate in the fundraising program.

DO I HAVE TO GET A SUBSCRIPTION OR ORDER ON A REGULAR BASIS?

No. If you wish, you can set up a standing order and get deliveries weekly, biweekly, or monthly, but you don't have to. You can just order once, or order what you want when you want like any other grocery store.

HOW DO I ORDER? Choose one (or more!) of the fundraising boxes from [SPUD.ca/fundraising](https://spud.ca/fundraising) (the Produce Box Fundraising page under the Home tab) and add it to your cart. Add any other groceries you want (these won't contribute to the fundraiser). Go to checkout, and enter the promo code FUNDRAISING. A drop-down list will appear, with all of the groups involved in the program. Select your group and complete your order. You cannot use any other promotions on your first fundraising order. Once you have completed this process, however, all future orders will be eligible for fundraising (just order the boxes from the SPUD Fundraising page!), and you will also be able to use any SPUD promotions.

DO I HAVE TO PAY A DELIVERY FEE OR CONSIDER A DELIVERY MINIMUM?

SPUD offers free delivery over a set minimum in every area at least once a week. Depending on [your area](#) you may have the opportunity to order on other days for free or for a small fee. In most areas, the minimum for free delivery can be reached with the purchase of one produce box.

HOW FAR IN ADVANCE DO I NEED TO PLACE MY ORDER?

Depending on [where you live](#), you will have 1-5 free delivery days each week. In most areas, you also have the option to order on other days for a fee. Place your order by 3pm the day before delivery.

CAN I COMBINE THE FUNDRAISING PROMO CODE WITH OTHER SPUD PROMOTIONS?

No. On the order that you enter the FUNDRAISING promo code, you will be unable to enter any other promo codes. You are welcome to redeem SPUD promos on any following orders, while continuing to support your fundraiser.

CAN I GET SPUD DELIVERED TO MY WORKPLACE?

Yes! SPUD can deliver anywhere, and a great way to guarantee weekly donations is to get your office ordering a box of fruit each week in support of your fundraiser.

SPUD.ca is a local business, certified ethical and sustainable as a [B Corporation](#). SPUD focusses on local & organic groceries to promote health and sustainability, and to support local farms and makers. We do not carry any products containing GMOs or growth hormones. SPUD wastes 1/5 of the produce that a regular grocery store wastes, and all of it is repurposed or composted.